



Massachusetts Bay Transportation Authority

Deval L. Patrick
Governor

Timothy P. Murray
Lt. Governor

Bernard Cohen
Secretary and MBTA Chairman

Daniel A. Grabauskas
General Manager

March 2008

Dear T Rider:

The MBTA, in close cooperation with transit advocacy organizations, formed a very unique group in March 2004 - The MBTA Rider Oversight Committee (ROC). This Committee is a diverse group of riders, advocates and MBTA employees, that provide recommendations to the MBTA and communicate the needs and concerns of all riders in order to assist the MBTA in providing affordable, safe and quality service.

Individuals with a steeped interest in transit issues and a willingness to make a firm commitment to the Committee's mission are being sought to fill current vacancies on the ROC. The time commitment for most members include the ability to meet on the last Monday of each month from 5:00 PM to 7:00 PM as well as the ability to participate in subcommittee meetings throughout the month for 1.5 hours. Some members have chosen to serve on more than one subcommittee

In an attempt to assemble the most productive committee possible, we are asking interested individuals to provide us with a little information:

1. How often do you use the MBTA (and which services)?
2. What is your primary reason for using the MBTA?
3. How long have you been using the MBTA?
4. What do you think are the most important issues facing the T?
5. Why would you be a good addition to the committee?

Please e-mail your responses by April 30, 2008 to the Committee's manager, Barbara MacKenzie at BMacKenzie@mbta.com, or send them to her attention at the MBTA, 45 High Street, Boston, MA 02110.

Thank you for your consideration.

Sincerely,


Daniel Grabauskas
General Manager

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